




Revoking Network Licenses

Note that the instructions in this document apply to all products; example screenshots show the utility being used to revoke <Product Name> licenses.

 This procedure should only be carried out if it is absolutely necessary. Moving (revoking) licenses from one server to another can cause disruption to your users.

 If you are using a keyed network license, ensure that the key is attached to the server.

 To revoke network licenses, it may be necessary to disable the User Access Control (UAC): Control Panel ► User Accounts ► Turn User Account Control On or Off.

What is license revocation?

License revocation enables product licenses to be permanently removed from one Server PC so that they can be installed on another one. Typically, this process is used when retiring a Server PC or moving some or all the licenses to a new one in a different location. There are 2 methods for revoking network licenses.

Requirements:

- Sentinel RMS License Manager Version 8.5.1 or higher is installed on the server PC (version 9.1 is available on your installation media).
- The Server PC has an Internet connection.
- The licensed product or the CLS Licensing installation pack is installed on the server

Features:

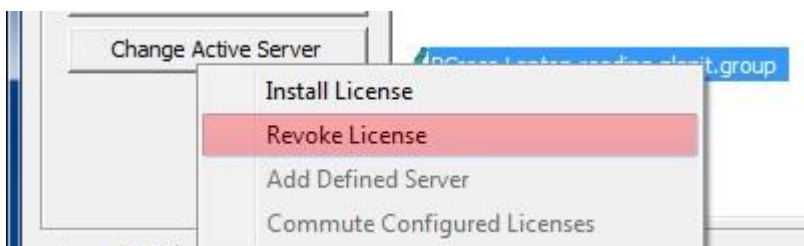
- Will revoke all the licenses for the selected servercode automatically.
- If licenses for multiple Vero products are installed on the server under different servercodes, only the licenses for the selected servercode will be revoked.
- Licenses cannot be revoked if any of them are in use.

 This procedure can only be carried out if the requirements listed above are met.

 Once the licenses have been revoked from a server, the original license file cannot be used on it again.

To revoke the licenses

1. Ensure any unexpired commuted licenses are checked in.
2. Run the **License Manager (licenses.exe)**. *Note that this application is installed with the application software/CLS installation pack and you may need to search in the folder that the application is installed in to locate it.*
3. In the dialog displayed, select the servercode from the drop-down list, right-click on the active server and select the **Revoke License** option from the menu. Select the **Automatic revocation** option on the dialog that is displayed and then the **Next** button to activate the license revocation.



4. At the end of the revocation process, a success confirmation message will be displayed. Close the message and the licenses will no longer be listed by License Manager.
5. The process is now complete and, using the same servercode, you can activate the license on another Server PC. Configure the client PCs to use the new server (remembering to update the **lshost** file to reference the IP address or name of the new server).